

Your Name:
Property:
Ref:

BSG Solicitors LLP is committed to providing a professional and cost effective legal service.

Please take time to fill in this questionnaire. By filling in this questionnaire we hope to better understand the needs of our clients. We will use this information to help provide an even better service in the future.

1. How satisfied were you with the overall serviced received from us?							
Extremely satisfied	<input type="checkbox"/>	Satisfied	<input type="checkbox"/>	Not satisfied	<input type="checkbox"/>	Unsure	<input type="checkbox"/>
Please feel free to comment							
2. Are you happy to use BSG Solicitors LLP again?							
Yes	<input type="checkbox"/>	No	<input type="checkbox"/>				
Please feel free to comment							
3. Are you happy to recommend BSG Solicitors LLP?							
Yes	<input type="checkbox"/>	No	<input type="checkbox"/>				
Please feel free to comment							
4. In general, how satisfied were you with the service you received from BSG Solicitors LLP in relation to:							
		Extremely satisfied	Satisfied	Not satisfied	Unsure		
How quickly we replied to telephone calls	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
How quickly we replied to letters or e-mails	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
The level of service provided by your conveyancer overall	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		

5. What could we do to improve the service you received from us?

Please feel free to comment